

The Most Complete Residential Delivery Service In America

Products Of All Weights And Sizes

To Every Residential Address In America

Six Days A Week - Until 9 p.m.





AGS Home Delivery is designed for companies that sell direct to consumers...

...and require a single carrier responsible to meet exact delivery requirements at their customer's residence.

We deliver products of all weights and sizes to every residential address in America, with four outstanding delivery options and white glove service.

AGS maintains a 24x7 call center available for customer inquires and appointments, as well as a customized website, that enables you to review all in-transit information and delivery status at all times.

Your customers can track shipments any time by simply logging onto the web at

www.agsystems.com.

# Complete Transportation from Origin

AGS offers a full menu of transit times – Overnight – 2nd Day – 3rd Day – Deferred – for your customer's choice and convenience.

### Four Levels of Delivery Options

AGS Basic	delivered to the threshold or to a customer's garage.
AGS Premium	delivered inside and placed in the room of choice, up or down one flight of stairs.
AGS Deluxe	inside delivery to the room of choice, unpacking, debris removal and simple setup (without using tools).
AGS Ultra	inside delivery to the room of choice, unpacking, up to 30 minutes of assembly with tools and debris removal.

### AGS Returns

This customized program is designed to make it easy for your customers to return products. Includes disassembly and repacking when required.

## AGS Network

The AGS transportation network provides pick up and delivery to any zip code in the U.S. and Canada Our staff of transportation experts nationwide have extensive experience in handling small and large consumer durable goods so you are assured that your merchandise will arrive safely, on time, every time and to the full satisfaction of your customer.

Customers will experience drivers who are friendly and courteous trained professionals that will enter a home with care, set up your merchandise, and remove all the packing materials.

Our customer service department is open 24 hours a day, 7 days a week to answer any questions. Customers can track shipments any time by simply logging onto the web at www.agsystems.com.

# Warehousing and Distribution

With our 100 terminals and warehouse facilities in the U.S., AGS can offer temporary storage space or a regional distribution center for your products. With our own proprietary and customizable inventory software, you can have complete control of your inventory and shipping process to your customers.

#### **Delivery Times**

1-6 days within the contiguous U.S. Additional two days to Alaska and Hawaii. Additional time definite delivery options available – Overnight, 2 Day, 3 Day and Deferred.

#### Service Days (Residential)

Monday – Saturday 8 a.m. to 9 p.m.

#### **Carton Size And Weight**

AGS handles all size and weight products.

#### **Delivery Area**

Service is available to and from all 50 states.





## The Most Complete Residential Delivery Service In America

# The Best in Technology

As a leader in technological innovation in the logistics and freight industry, AGS' technology group has developed numerous solutions that make shipping fast, easy and very cost-effective.

AGS provides multiple options for entry of information into our system:

- EDI Transaction Sets
- Text/Flat transfer
- XML data exchange
- · Phone, web, fax or email order processing

Because we do thousands of residential deliveries each month, we have the knowledge and experience to meet the exact requirements of your customers – on time, damage free with courteous, trained delivery personnel.

1-800-645-8300



Associated Global Systems has been serving customers since 1958. With over 400 plus locations and a nationwide staff of transportation experts, we can handle shipments of any size, to or from every zip code in the <u>U.S. and Canada</u> and in 205 countries around the world.

For Full Information on AGS' Services, visit us at www.agsystems.com



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